

# Texas Health Harris Methodist Hospital Alliance

## Welcome

### Texas Health Alliance

10864 Texas Health Trail  
Fort Worth, TX 76244  
682-212-2000

### Medical Office Building

10840 Texas Health Trail

### Admitting/Registration

682-212-2034

### Business Office

800-890-6034

### Medical Records

855-681-8243

### Pastoral Care/Chaplain

Ask your nurse to contact the chaplain or call 682-212-2565.

### Patient Advocate

682-212-2036

### Patient Information

682-212-2000

### Scheduling

682-212-2050

### Security

682-212-2000

### Volunteer Services

682-212-2527

### Community Education & Physician Referral

877-847-9355

### Our Mission

To improve the health of the people in the communities we serve.

### Our Vision

Partnering with you for a lifetime of health and well-being.

Please let us know what we can do to make your stay or visit more comfortable.

**Complimentary Wi-Fi access is available (THRguest network – no password required).**

### Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit visiting hours and quiet time guidelines, or if you have any special needs or requests.

### Dining Options

**Room Service** – 7 a.m. - 7 p.m., seven days per week. To place an order from a patient room, dial ext. 3663; if using an outside phone line, dial 682-212-3663. Food is prepared when ordered and delivered to the patient's room within one hour (this service is not available for those in the Emergency Department). Visitors may order trays for \$10, payable by credit card.

**Allianz Café** – second floor

**Monday – Friday**

7:30 – 10 a.m. and 11 a.m. – 2:30 p.m.

**Coffee Shop** – first floor

**Monday – Friday**

7 – 10 a.m. and 1 – 2 p.m.



**Fresh Market Café** – located on the first floor of the hospital. Available at all times, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit and debit cards are accepted. Fresh flowers may also be purchased (payment by credit card only).

### Chapel

People of all faiths are welcome to use the chapel, located on the first floor of the hospital. If you need a chaplain, please ask the nurse or call 682-212-2565.

### Email a Patient

To send a message, log on to [TexasHealth.org](http://TexasHealth.org), and click on *Contact and Connect*.

### Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

### Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

### Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

For more information, visit  
[TexasHealth.org/Alliance](http://TexasHealth.org/Alliance).





Free parking is available for all patients and visitors on the Texas Health Alliance campus.

Taxis are available through Keller Taxi Services, 817-391-1203.

